



Sportsplex Fitness Center and Field House will reopen on Friday, September 11th!

Adults now welcome to register for ice rink events as early as this weekend!

Governor Roy Cooper made the announcement on Tuesday that North Carolina will be moving into Phase 2.5 of the state's reopen plan. This Executive Order will allow the Sportsplex Fitness Center, Ice Rink, and Indoor Courts to reopen at 30% capacity. The Fitness Center will reopen on Friday, September 11th. The Sportsplex will be releasing a schedule next week to allow for pre-registration to visit the Fitness Center for 1 hour increments. We will be enforcing a maximum capacity of 35 people at one time in the Fitness Center workout areas. The Ice Rink had already been open for youth camps. Effective Friday, September 4th at 5:00pm, adults will now be able to register and attend all Freestyle and Stick & Puck Hockey sessions that are scheduled (unless otherwise notated as age restricted). We will also begin introducing other sessions and programs the following week including (but not limited to) Adult Hockey League, Learn to Skate Classes, Hockey Tots, Pick Up Hockey, and Public Skating. Adult Basketball, Pick Up Basketball, Pickleball, and more will also be returning soon after September 11th to the Field House! Adult Soccer, youth soccer, and youth basketball programs are already available for registration!

[See below for specific details and FAQs](#)

What will happen with my Sportsplex Membership?

If you have already reactivated your membership, there will be no impact on your current status or monthly renewal date. For all memberships that are currently on hold, we will reactivate and charge your monthly renewal fee after Labor Day. The Sportsplex is proud to say that we did not charge for membership fees at any point while we were shutdown due to COVID-19. We only reactivated memberships after reopening on a limited basis for those that requested it. For all those that requested reactivation, we made sure that every single day of membership that was paid for and not yet received due to the shutdown was credited before the monthly renewal was charged.

Due to the size of the membership reactivation group set to take place next week, we will be factoring in any time owed into the second monthly membership payment. This means that although you will need to pay for your membership next week to reactivate and use it, your next payment will not occur until 1 month, **PLUS the time owed**, has passed. If you had paid multiple months in advance, we assure you that you will get credit for all this time before your next payment kicks in. No member will pay for membership time that they do not receive!

How will the Sportsplex keep members and customers safe?

-Capacity restrictions will be enforced with the fitness center, ice rink, fitness classes, indoor courts, and outdoor turf field.

-Many fitness classes will continue to take place

outdoors. All fitness classes will remain outdoors until at least September 15th. Indoor classes will be strictly capped according to both square footage and space required to social distance while working out (some classes require more space for participants to move around).

-Facemasks must be worn at all time while inside the Sportsplex. The only exception to this rule is when participants are strenuously exercising. All Sportsplex staff, coaches, instructors, and officials will wear a facemask at all times.

-Pre-registration for all activities will be required for at least the month of September. This is to ensure capacities are met and to limit transactions and wait time at the front entrance. All visitors must enter through the main front entrance unless specifically told otherwise. Exit will be encouraged through emergency exits throughout the facility.

-All visitors and staff will be required to submit to a non-contact body temperature screening upon arrival. We will also require the use of hand sanitizer and a waiver of liability to be signed.

-The Sportsplex will be open from 6:00am to 8:00pm (unless otherwise scheduled for league games, private rentals, etc.). The reduced hours are to allow for increased cleaning and sanitation in the evenings and mornings. **The Sportsplex is closed on Labor Day (Sept. 7th).**

-KidsCorner Member Childcare, pool/fitness locker rooms, all showers, water fountains, and the snackbar will remain closed until stated otherwise. We understand that cooler weather will require the use of locker rooms and will be working towards reopening this area, in addition to others, in the near future. Please do not change clothes in the lobby

bathrooms.

-Socially distanced markings will be utilized at the front desk and in all areas. Specific exercise equipment will be blocked off in the Fitness Center to ensure social distancing practices. Ice rink and indoor court events will have larger gaps in the schedule to allow for fewer crossovers of people, and therefore more space to get ready and remove equipment afterwards. There will be gaps placed between activities across the entire Sportsplex to allow for regular disinfecting through disinfectant spray bottles and disinfectant foggers.

When will Adult Hockey League restart?

- B division will begin on September 13th.
- Over 40 division will begin on September 14th.
- C division will begin on September 15th.
- D division will begin on September 17th.

-Credits from the Winter 2020 season are being loaded to accounts. Most have been completed and the remaining few will be finished by tomorrow. Instructions will come from team captains on how to use these credits when registering online. Please use the online registration to speed up the check-in process on the first night.

When will programs such as Learn to Skate Classes, Hockey Tots, Adult Basketball, and Pickleball return?

-Learn to Skate will begin on Saturday, September 12th. This will be a 6 week session to make up all classes owed from the Spring. All Wednesday and Saturday participants from the Spring will be offered the opportunity to fill up the Fall I session before registration will open to the public. There will only be a Saturday option in September and October - no

Wednesday classes. More info on this to come very soon!
-Hockey Tots will restart on Sunday, September 13th at 3:30pm. Info went out on this earlier today.
-Info on Adult Basketball restart or credit and Pickleball coming very soon!

When will Group Exercise Classes move indoors?

We will have a new schedule coming out next week for September 16th-30th that will include indoor AND outdoor classes with more options to choose from. Stay tuned!

Everyone here at the Sportsplex is very excited to reopen the rest of the facility. We will not let that enthusiasm compromise the health and safety of our valued members, customers, visitors, and staff. Our number 1 priority is keeping you healthy and coming back to a clean and safe environment to work out and play for a very long time! We can't wait to see you back at the Plex!